

## Mitie secures new contract with HMRC

1 year ago



Following a competitive procurement process, Mitie has secured a new contract with HMRC to provide security services across 40 sites nationwide, including 12 government hubs located across the UK from Glasgow to Belfast and Leeds to London. Coming into service in June 2024, the contract, valued at approximately £15 million a year, will run for five years with the option to extend up to a total of ten years. This builds on Mitie's experience as the sole provider of security for HMRC since the services were combined under a single provider [five years ago](#).

The new contract will see Mitie continue to support HMRC's ten-year transformation programme, which aims to modernise the organisation's offices and buildings and make better use of technology. Mitie will enhance its security intelligence offering by developing a dedicated Security Operations Centre (SOC) for HMRC.

Mitie will also roll out its digital risk management tool to digitise and streamline the security risk and threat profile assessment process. Through the data-driven software, Mitie's specialist security analysts will be able to manage and continually update the risk profile across HMRC's estate in real-time and in response to intelligence on changes in local and national threat levels, enabling faster identification of potential threats.

Mitie has committed to taking on 75 apprentices on the contract, aligning with the government's target to increase apprenticeship achievement in the UK and Mitie's own commitment to having 5% of its workforce in earn and learn positions, as a member of the [5% Club](#).

HMRC awarded this contract following Mitie's reappointment to the Crown Commercial Service framework for Security (RM6257) in October 2022, signifying its commitment to providing security services to the government and wider public sector.

Jason Towse, Managing Director of Business Services, Mitie, said:

“To have our contract continued for up to ten more years is recognition of the successful work Mitie has undertaken with HMRC. Having gained extensive knowledge on HMRC’s estate over the last five years, we now look forward to continuing to support HMRC’s transformation by developing our services and focusing on an intelligence-led approach to security alongside the latest forward-thinking technology.”

Clare Robinson, HMRC Deputy Director, Workplace Policy and Plans, said: “We are pleased to confirm that following a robust and competitive process, we have signed a new contract for the provision of security services with Mitie Security Limited. HMRC looks forward to working again with Mitie, to deliver a high standard of security provision in HMRC’s Estate throughout the UK.”