

Sodexo extends partnership with Royal Stoke and Haywood hospitals for a further 10 years

2 years ago



Sodexo Health & Care has reinforced its long-standing relationship with the Royal Stoke University Hospital (RSUH), part of the University Hospitals of North Midlands NHS Trust (UHNM) and Haywood Hospital, part of the wider Midlands Partnership NHS Foundation Trust (MPFT).

Valued at £38 million per year, the new 10-year contract, which is part of a PFI (Private Finance Initiative) covering both Royal Stoke University Hospital and Haywood Hospital, will see Sodexo continue to deliver catering, retail and soft FM services throughout the PFI and the retained estate at both hospitals.

Caring for more than two million people a year, UHNM is highly regarded for its facilities, teaching and research. Sodexo's 1,000-strong on-site team delivers domestic, portering, patient catering, retail, security, helpdesk, waste, pest control, and distribution services at both hospitals. At RSUH it also delivers reception services and at Haywood Hospital it manages car parking.

As part of the new contract Sodexo installed a ground-breaking automated retail solution, the 24/7 Deli, within the restaurant in spring 2023. The new 24/7 Deli provides frontline healthcare workers and visitors access to fresh, nutritious hot and cold food options throughout the day and night.

Philip Leigh, CEO Health & Care, Sodexo UK & Ireland said:

This is a significant milestone in our partnership with Royal Stoke University Hospital and Haywood Hospital.

As a purpose-led business, we continue to support the Trusts with their social value commitments, aligning our ambition to their Sustainable Development Management Plan through initiatives such as an energy saving plan for both hospitals.

We will continue to seek ways in which we can support both organisations in providing the highest standard of care for the people we jointly serve every year.

Tracy Bullock, CEO of the University Hospital of North Midlands NHS Trust adds:

We are very proud of the partnership we have built with Sodexo.

Our focus on joint working has enabled us together to continue to improve standards.

Our 2023 PLACE scores are testament to this and our achievement of above national average scores across all areas assessed are a direct result of our collaborative approach.

Sodexo has been a partner to both hospitals since 2007 and also delivers hard FM services at both hospitals under separate contract as part of the PFI agreement.