

## Warwick Hospital expands in partnership with One Retail and Noviniti

1 year ago



South Warwickshire University NHS Foundation Trust has partnered with One Retail, Compass Group UK & Ireland's retail sector and Noviniti, to transform the Warwick Hospital estate. The project is a huge investment, which will help create sustainable and accessible services alongside transforming the hospital's main entrance look, feel and flow of people.

As part of the development, the Trust is building a dedicated facility, known as an elective hub. This will enable the organisation to increase the number of surgical procedures they can carry out – helping to meet future service demand and reduce wait times for patients.

The new entrance, which is due to open early next year, will see new retail offers launched. In a first of its kind, One Retail will combine two high street favourites at Warwick Hospital. One of the retail units will offer a hybrid Marks and Spencer and Costa Coffee, bringing innovative digital screen self-ordering tech. The offer will mean people can purchase a range of goods including Costa Coffee and food such as pastries and sandwiches, as well as quality M&S products.

To ensure that the NHS' mandated 24/7 offer is also available, One Retail will introduce smart fridges, which will mean people can access grab and go food at any time of the day.

Sophie Gilkes, Chief Strategy Officer at South Warwickshire University NHS Foundation Trust, said: *"Our Trust is transforming the Warwick Hospital estate to create sustainable and accessible services, while enhancing the environment and overall experience for our patients, staff and visitors. We are very excited to partner with One Retail and Noviniti to strengthen our food and retail offering and create a modern and welcoming main entrance, which will meet the needs of our local community for years to come."*

Andrew Jones, One Retail, Managing Director said: *"This is another first for One Retail – a great and innovative retail solution, which makes the most of the space available by creating a hybrid retail concept that will guarantee greater choice and quality for staff, visitors and patients. It's really exciting to be involved in South Warwickshire University NHS Foundation Trust's project, which will truly transform Warwick Hospital for everyone visiting it."*

Marc Hastings, CEO of Noviniti said: *"We are delighted to be working with South Warwickshire University NHS Foundation Trust to support their transformation strategy at Warwick Hospital. Together, with One Retail, the new Main Entrance development will greatly improve the staff, patient and visitor experience and provide an improved pathway into the hospital. We are looking forward to the doors opening early next year."*