

Fortem agrees £170m two-year contract to extend repairs service for Birmingham City Council

12 months ago



Fortem's long-term partnership with Birmingham City Council (BCC) as one of its suppliers of repairs, maintenance and 24-hour call-out services to homes in the city is continuing for a further two years.

Fortem has been awarded a new contract, worth £170m over the period, which will extend our relationship with the council to 18 years after we were first appointed to deliver these services in 2008. It will see Fortem continue delivering repairs, maintenance and gas servicing to BCC residents living in wards that include Northfield District, Longbridge, Selly Oak, Kings Norton, Edgbaston, Bartley Green, Harborne and Moseley.

Fortem operates from Weoley Castle and its service also includes capital improvement and decarbonisation works. Operating a 'one stop shop' for the council's property repairs needs to over 20,000 properties, it also carries out planned installations such as new kitchens, bathrooms, heating systems or other fixtures and fittings, as well as preparing vacant properties for new tenants.

During its 16-year relationship with the council, social mobility and upskilling has been a core part of Fortem's strategy, with over 100 local apprentices employed during that time and over £1m donated to local causes through a combination of fundraising and over 25,000 hours of volunteered time to improve community facilities and support people's opportunities in life.

Since, 2016 the company has employed over 200 people on its current contract, with 95% of the workforce recruited locally. In addition, 95% of supply chain spend has been with local businesses.

Fortem Chief operating officer Chris Tredget says, “We are delighted that our relationship with BCC is continuing. We are passionate about providing an efficient, high-quality service to thousands of residents each year so they can live comfortably in their homes, and to minimise any inconvenience that a housing repair can bring.

“The longevity of our service is a huge source of pride for our company, as is our desire for driving social mobility across the city. We very much feel part of the social fabric of Birmingham, which is reflected in the pride and desire of our people supporting local good causes like Birmingham Children’s Trust, as well as charities to tackle homelessness and providing thriving careers through our Pathways4Life programme.”

Paul Langford, Birmingham City Council’s Strategic Director for City Housing, said:

“We are pleased to have signed a new contract with Fortem, one of our long-term partners. Their commitment to delivering high-quality and efficient services to our residents, along with their focus on social mobility and upskilling, has been invaluable over the years. We look forward to continuing our relationship with Fortem and providing our residents with the support they need to live comfortably in their homes.”

Find out more about Fortem: <https://www.fortem.co.uk/who-we-are>