

ISS successfully listed in Crown Commercial Service RM6331 Healthcare Soft FM Framework

2 years ago



ISS is delighted to announce that it has been successfully named as a supplier on Crown Commercial Service's (CCS) RM6331 Healthcare Soft FM Framework, with ISS Mediclean Limited listed against four lots covering various soft FM services.

Inclusion on this framework complements the other CCS frameworks for which ISS is a listed supplier, including RM6232 (FM), and RM6257 (Security). The RM6331 framework enables ISS to provide soft FM services primarily to the NHS and healthcare customers (though it is open to any public sector organisation), and has a FTS value of £3.5 billion — only those companies that have made the list can bid for the work.

The framework, which lasts for 3 years from February 2024 with the option for a 12-month extension, will focus primarily on soft FM and include hotel services such as linen & laundry, waste management services, catering, cleaning, grounds maintenance, security, reception, pest control and portage. Social value, which is a key focus for ISS, will also play a key part of the framework agreement, including COVID-19 recovery, increasing opportunities for SMEs to bid, fighting climate change and supporting the NHS in achieving its Net Zero agenda.

Crown Commercial Service supports the public sector to achieve maximum commercial value when procuring common goods and services. As the biggest public procurement organisation in the UK, CCS uses its commercial expertise to help buyers in central Government and across the public and third using its collective purchasing power procurement knowledge to get the best commercial deals in the interests of taxpayers.

Martin Burholt, Chief Operating Officer for Government, Healthcare & Education at ISS UK & Ireland, said: “We are thrilled to be part of the RM6331 Healthcare Soft FM Framework, which demonstrates our continued strength in this sector. This framework aligns with ISS’s commitment to create healthcare environments that support better patient outcomes and experiences, as well as our focus on social responsibility, environmental stewardship and customer excellence. We look forward to continuing to support the NHS to be even more efficient, and to enable clinical staff to focus on patient care.”