

OCS Rail Team Achieves RISQS Audit Success

1 year ago



We are thrilled to announce that we have successfully completed the <u>Railway Industry Supplier</u> <u>Qualification Scheme (RISQS)</u> audit for Core Operational Railway Services and <u>Sentinel</u>. This comprehensive full-day examination rigorously assessed our rail safety management system, including our processes, policies, procedures, and licenses. The goal was to demonstrate that we have a cohesive plan in place to safeguard our people working on the railway – at depots, stations, and onboard trains 24 hours a day, 7 days a week, 365 days a year.

While this audit is not mandatory for providing services to the rail industry, we chose to go the extra mile and achieve this award. It serves as a testament to our commitment to safety and security.

Our safety management system has been proven safe for our colleagues and is entirely fit for purpose. Importantly, the same stringent audits apply to train operating companies and other suppliers, ensuring that we hold ourselves to the same high standards as rail-industry-specific organisations. We are fully compliant, equipped with a streamlined procurement process, and have robust risk mitigation procedures. These standards extend to all our customers in the railway industry, emphasising our dedication to the safety and well-being of both our colleagues and our customers' premises.

The success of this audit is a result of company-wide support for prioritising health and safety. We invested resources and time to ensure a successful outcome. Furthermore, our achievement means that we can now sponsor colleagues for Sentinel, operating under Network Rail guidance and guidelines.

Well done to our teams who consistently go the extra mile to provide the best service to our customers! Find out more about our rail industry offerings here.



This milestone marks a pivotal moment for our presence in the rail industry, unlocking a realm of possibilities for us to innovate and further enrich our customer experience. As we embrace this advancement, we anticipate taking on greater responsibilities, all the while prioritising the safety and wellbeing of our colleagues.

William Downey

Head of Rail Projects