

London clinics receive improvements

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[NHS Property Services](#) collaborated with NHS South East London ICB and Bromley Healthcare CIC to deliver upgrade. Renovations aimed at increasing safety, security and compliance as well as enhancing patient experience.

NHS Property Services (NHSPS) is pleased to announce healthcare facilities at The Willows Clinic and Biggin Hill Clinic in Bromley have undergone improvements, ensuring a better experience for all.

The initiative is a result of the collaboration between NHSPS, South East London ICB and Bromley Healthcare CIC. The delivery phase commenced in 2022, following a competitive tender process during which NHSPS hired contractors Aspect Construction (Willows) and Burren and Whitaker (Biggin Hill).

Key benefits of these improvements at Biggin Hill included the replacement of windows and wooden cladding with UPC cladding to enhance durability as well as new flooring installed in W/Cs and the clinic room. The entire facility also had LED lighting throughout, as well as a new kitchenette and redecoration.

At The Willows Clinic, renovations primarily focused on redecoration across the entire site and the replacement of a section of the flat roof above the reception area. A full re-wire of the site also took place along with additional measures such as installing a fire-resistant enclosure around the boiler in the medical storage room. Moreover, the integration of LED lighting on site was part of the comprehensive upgrades.

Belinda Cameron, Senior Capital Manager, said: "We are delighted that The Willows and Biggins Hill clinics are now ready after undergoing needed improvements. These facilities, which have been playing a vital role in the local community, are now even more prepared to provide essential healthcare to residents."

Lucy Hindell, Associate Director of Business Development at the South East London ICB, said: "Our investment in the building improvements at both The Willows and Biggin Hill Clinics demonstrates our



commitment to ensuring local people and communities have access to services housed in high quality, accessible and sustainable facilities. We are delighted to see these improvements are positively impacting the experiences of both patients and staff within the clinics, providing environments conducive to exceptional care and service delivery".