

OCS Catering Service rated exemplar by NHS England

1 year ago



OCS is delighted to announce that its catering services at St Bernard's Hospital, part of West London NHS Trust, have retained their prestigious Exemplar status, awarded by NHS England.

This recognition underscores the team's unwavering commitment to delivering exceptional patient care, fostering a positive work environment, and promoting sustainability.

Achieving Exemplar status is a testament to the team's dedication and hard work. Key factors contributing to this achievement include:

- Enhanced menu options: Introducing a wider range of low-carbon, vegan, and vegetarian dishes, as well as seasonal menus to cater to diverse dietary needs.
- Patient-centric approach: Providing 'out of hours' menus for patient self-service and creating special meal options for patients and their loved ones during festive periods.
- Sustainability focus: Partnering with Love British Food to incorporate locally sourced produce and launching a Soup Kitchen initiative to support those facing food insecurity.

OCS's catering services play a vital role in the overall patient experience, and the team is proud to have been recognised for their exceptional work.