

## OneWelbeck partners with The Clean Space

2 years ago



OneWelbeck, a specialist facility for minimally-invasive day surgery and outpatient diagnostics, has appointed The Clean Space, to deliver cleaning and associated soft services at their flagship building in London.

The 2 year contract will deliver daily cleaning at the prestigious site, alongside a number of additional services including carpet care, washroom hygiene, high level cleaning and window cleaning. OneWelbeck chose The Clean Space because of their established reputation and understanding of the stringent hygiene and sanitation requirements of healthcare facilities.

The Clean Space undertook a full site audit to understand the multi-clinic environment and suggested an overhaul of the existing cleaning regimes. They worked closely with stakeholders across the business, and the on-site facilities team, to mobilise the contract in three weeks, delivering a service that would meet the criteria specified by the 'National Standards of Healthcare Cleanliness 2021'. The standards are based around being easy to use; freedom within a framework; fit for the future; efficacy of the cleaning process; cleanliness which provides assurance; and transparency of results.

The Clean Space will use a digital platform to provide OneWelbeck with visibility of cleaning schedules, view real time reports, and allow them to communicate directly with cleaning operatives.

Matthew Birchenough, Centre Director commented: "The landscape of healthcare is changing and OneWelbeck has recognised that health systems must shift towards a patient-centred model. We believe that our supplier partnerships need to reflect this change and as such it was important for us to appoint a cleaning services company who would understand how to meet the needs of a multi-faceted healthcare

environment. We are confident that The Clean Space will help us in our ongoing journey to develop excellent care, and better-serve our patients.”

“We understand how important it is for healthcare environments to be clean and hygienic, and for OneWelbeck to instil complete trust amongst the 1,000 plus patients and visitors per week to their premises,” added Wesley Smith, Sales & Marketing Director at The Clean Space.

“With 14 speciality departments, we need to deliver a service that will meet all of their unique requirements, and align with the cleaning standards of healthcare.

“We look forward to supporting OneWelbeck with their exciting growth plans in London, and further afield.”