

Realstar Group Selects DMA to deliver PPM and IMS

2 years ago



Property maintenance specialist, [DMA Group](#) is delighted to announce that it has been selected by Canadian real-estate and property management company [Realstar Group](#) and their UK [UNCLE](#) rental housing brand to provide comprehensive planned preventative maintenance (PPM) combined with their [Integrated Managed Services \(IMS\)](#) solution across 12 of their sites across the UK including London and Manchester, with more to come on line.

DMA Group's IMS solution will coordinate the management and service delivery of Realstar Management UK and UNCLE's own nominated service partners and supply chain. DMA will be responsible for managing workflow transactions on Realstar Management UK and UNCLE'S behalf. DMA will be providing long-term strategic support tailored to each site's unique needs, with scalable services.

Realstar Group's UK operation was established in 2002 and has since developed over £3 billion in assets. The creation of UNCLE in 2017 marked a new chapter, with the brand now boasting 11 locations across London, Leeds, and Manchester, and plans to double its size within the next 3-5 years.

The partnership between DMA Group, Realstar Group, and their UNCLE is poised to set a new benchmark in the rental housing industry, delivering unparalleled value to residents and property managers alike.

"We are proud to be partnering with Realstar Group and their dynamic UNCLE brand," said Steve McGregor, Managing Director at DMA Group. "This collaboration offers us an exciting opportunity to streamline their supply chain operations. Delivering technology-led integrated managed services aligns perfectly with our mission to provide innovative solutions and exceptional service. Moreover, our values of innovation, integrity, and customer-centricity resonate strongly with Realstar's commitment to excellence and forward-thinking approach. We look forward to a successful partnership that will set new standards in the industry."



Ryan Prince, CEO of Realstar Management UK, said: "We are pleased to be partnering with DMA. We believe that every part of the customer experience matters and partnering with DMA will allow us to continue to improve the customer journey for our current and future residents. We will continue to scale UNCLE and having strong partners is key to that expansion."