

BaxterStorey appoints new Head of Learning and Development

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Hospitality business [BaxterStorey](#) has promoted Hannah Carter to the position of head of learning and development to fuel the company's new talent and learning strategy as it expands.

Carter has been working for BaxterStorey for the last two years, having initially joined as a senior learning and development manager. Reporting to Arran McDowell, people director for BaxterStorey UK and Europe, Carter has been tasked with creating and implementing the company's talent, learning strategy, and leading the L&D team. This will involve implementing a new talent platform to deliver succession planning as the business expands, evolving the industry leading leadership and service academies, and creating equitable learning experiences for team members.

Her 30-year career in hospitality and retail, which began with her working as a chef, has included various learning and development roles at Sainsbury's, Travelodge and Whitbread.

Carter said: "BaxterStorey is a business that is built on fuelling your individuality; as an L&D team we are relentless in our commitment to carry this through to our talent strategy and learning experiences by providing the right solutions at the right time, in a way that is accessible for every individual.

"I am thrilled to be given the opportunity to permanently lead the L&D function at BaxterStorey. It is a vibrant and values driven business that is a joy to be a part of and I can't wait to get started on our future plans - there are so many exciting projects in the pipeline."