

Government hub named one of the world's leading workplaces

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The [Government Property Agency](#) (GPA) has gained a prestigious world-leading award for its office hub building in Peterborough.

It is the second time the agency has achieved Leesman+ certification – global recognition of exceptional workplace experiences which only six public sector offices worldwide have ever attained.

Quay House, in Peterborough, [was opened in March 2023](#) as the GPA's first new-build hub within the Government Hubs Programme. It brought together 1,200 civil servants from several government bodies to work in one shared building as part of a £120m regeneration of Fletton Quays.

The building was aligned to the [Government Workplace Design Guide](#) across its seven floors, providing flexible, digitally-connected workspaces to support greater productivity, create cost efficiencies and enhance carbon reduction.

The survey results for Quay House showed that 70.1% of respondents agreed 'It's a place I'm proud to bring visitors to', whilst two thirds agreed the building provides an enjoyable environment to work in and enables them to work productively.

Georgina Dunn, Interim Director of Capital Projects, said:

"By transforming brownfield sites into industry leading workplaces, our Government Hubs are at the heart of enabling the government's Places for Growth programme.

"For our hubs in Peterborough and Birmingham to be given Leesman+ recognition shows that we are at the forefront of modernising the Civil Service whilst supporting economic growth across the UK, not just in capital cities."

The GPA [first achieved Leesman+ certification for its Birmingham hub](#) at 23 Stephenson Street in 2023, which was recognised as the best amongst Leesman+ buildings.

Leesman has surveyed more than 1.35m employees across 9,300 workplaces to establish the world's largest workplace experience database and benchmark standards across the private and public sectors. Only 269 workplaces have ever achieved its coveted Leesman+ certification.

Louis Roberts, Interim Director of Workplace Services, said:

"We recognise the importance of agile and flexible workplace communities that accommodate the diverse needs of civil servants. As these needs continue to evolve, strong insights enable us to adapt our design and delivery models to ensure we are providing workplaces that our customers need, where they feel empowered to work productively.

"As well as benchmarking government workplaces against some of the leading offices worldwide, Leesman+ also provides rich insights on behaviours and priorities of building users which informs workplace design and service delivery across the GPA's portfolio."

Dr Peggie Rothe, Chief Insights and research Officer at Leesman, said:

"The addition of the UK Government's Quay House hub as a Certified Leesman+ workplace presents another powerful illustration that placing employees' lived workplace experience at the centre of all design and build decisions delivers both outstanding places to work, and great returns on investment.

"The GPA's approach of capturing and analysing a far more granular set of end user factors than nearly any other organisation in Leesman's fully independent data set, really does enable them to develop more inclusive and supportive workspaces for their Civil Service colleagues."