

<u>Celebrating excellence: The Keyholding</u> <u>Company's 2024 Partner Performance</u> <u>Awards</u>

11 months ago



The Keyholding Company conducts over 1 million security jobs for their clients every year. To deliver at this scale, they rely on a <u>trusted network</u> of handpicked, local, ACS-accredited Service Partners (SPs) who help them reach 99.8% of the UK's postcodes. They've grown this network over 25 years, building strong relationships with companies who share a commitment to exceptional delivery and <u>impeccable standards</u>.

Each year they celebrate their achievements through the Partner Performance Awards.

The Awards showcase SPs who go above and beyond to provide exceptional services to clients, embrace the company's technology and share their outlook towards delivering <u>security with a conscience</u>.

The winners of the 2024 Awards are...

Technology Award - Allander Security Ltd

<u>Allander Security</u> showed a commitment to excellence by hitting a fantastic 98% average usage of the app when conducting jobs, consistently hitting or exceeding their targets.

Service Excellence Award - Foremost Security

<u>Foremost Security</u> won the Award this year for their outstanding dedication to customer service, demonstrating faultless communication and an accommodating, friendly attitude.



ESG (Environmental, Social, Governance) Award – MAN Commercial Protection

2024's winners are <u>MAN Commercial Protection</u>. MAN stood out for their annual ESG reporting, impressive electric fleet transition and sourcing of ethical uniform suppliers.

Performance Award - Key Patrol

This year the winners are <u>Key Patrol</u>. They demonstrated outstanding operational performance across 32,000 jobs in 2023. A particular highlight was their average response time of 45 minutes across 3,000 response jobs. Their average scheduled adherence (turning up on time to scheduled services) was also an incredible 97%!

The Keyholding Company commented: "Thank you to all our partners for your hard work and dedication throughout the year. Your commitment to delivering a fantastic service is what sets us apart in the security industry, and we are honoured to have you as part of our network.

"Congratulations again to our winners; we look forward to another successful year of working together."