

The Access Group Romanian centre doubles in size creating 654 new jobs

10 months ago



<u>The Access Group</u>, a leading provider of business management software to mid-market organisations and headquartered in Loughborough, UK, has created 654 new roles at its Global Operations (GO) Centre in Timişoara, Romania, in the first 18 months of operation.

The Romanian office which opened in May 2023, has scaled operations and grown by 145%, increasing from 452 employees to 1,106. The 654 new roles have been created across multiple departments, including employee success, marketing, sales, products and engineering, customer success and customer experience, support and finance.

Commenting on the growth, Radu Giju, managing director at The Access Group in Romania, said: "The success of the GO Centre after just a year and a half is incredible, and our growing teams reflect the skills and potential of the local talent pool here in Romania.

"We embrace sustainability at every level, which guides our operations and drives long-term growth by ensuring we meet the needs of our customers, stakeholders, and local communities while protecting the planet for future generations."

Supporting education and developing local skills is a priority for Access. During the last 18 months, it has forged relationships with the Polytechnic University of Timişoara and the West University of Timişoara, helping students with digital skills and career development.

Access has also established a Digital Academy in Timişoara. The Early Careers team supports 32 graduates in Romania, including 23 graduate software engineers and nine graduate QA Engineers.

Alongside job creation, Access supports local community organisations. The Access Foundation has



awarded 9 grants in the region, totalling £89,327 to help fund community and environmental initiatives.

These include projects with Asociatia Scoala Mamei Junior, Little John's House Marius and Friends Association, West University of Timişoara, United Way Romania, Asociatia Sinaptica Mehedinti, Asociatia Minunilor (Miracles Association) and Asociatia Impreuna pentru Luptatoarea Maria-2021.

Access has also partnered with environmental delivery partner Eco Club Timişoara, which supports the Group's ESG goal to preserve and safeguard the local environment in locations where it has a significant presence.

Earlier this The Access Group colleagues in Timişoara planted 1,000 trees, known as The Access Forest marking the 1,000-employee milestone in the area. In September 2024, over 70 colleagues gathered to take part in an Access clean-up along the Bega River, in the Friedorf neighbourhood of Timisoara, highlighting its mission to work together towards a greener planet.

Access Timişoara's GO Centre has nominated United Way Romania, an organisation which helps children who have a high risk of dropping out of school, as the charity of the year and aims to raise 100.000RON [TO1] to help provide learning resources, non-formal educational activities and daily meals. The funds will also go towards offering advice to parents and families and training for teachers.

Radu Giju concluded: "We are proud of the strong connections and partnerships we have made with local organisations and communities and look forward to continuing to make a positive impact in the area. We are excited for the coming years and hope to see this level of growth continue while welcoming more people into our Timişoara team."