

## 45 years of dedication to excellence – Capital Service Solutions Group

10 months ago



For over 45 years, [Capital Services Solutions](#) (Capital SSG) has been providing high quality and reliable services to clients across the UK.

Starting out as a cleaning company, Capital SSG now offers a full range of soft services tailored specifically to each client's individual needs. Through this dedicated and personal approach, the company has been able to foster a trusted reputation and maintain long-term professional relationships across a range of industry sectors.

Here, Moreland McDiarmid, owner and managing director of Capital SSG, tells us more about the company and what sets it apart.

Where it all began

Capital SSG started back in 1978 when it was a small, family-owned business. I was first introduced to them in 1992 when they bought my small cleaning business from me. We kept in touch over the years, and the time came for the directors to retire and sell up, I decided to buy it. Thanks to our long-standing relationship, the owners trusted me and were more than happy to leave the company in my hands. They knew we shared the same values.

Where we are now

Today, we are a successful SME with an annual turnover of around £2.5 million and clients all over the UK. We cover a wide range of services, including:

- Daily contract cleaning
- Window cleaning
- Industrial cleans
- Janitorial and hygiene waste management
- Painting and fabric services
- Clean room hygiene
- Disaster recovery cleans
- Pest control
- Grounds and winterisation

What sets Capital SSG apart?

We're proud of the solid reputation we've built up amongst our clients over the last 45 years. We strongly believe in developing partnerships for life and we do this by engaging deeply with our staff and clients. Our staff are fully vetted, trained and uniformed for clients' peace of mind and we are BICSc and budget aligned.

We have our ISO 9001 and ISO14001 accreditations and we are a construction plan safe contractor. These accreditations give assurance to potential clients and help to build trust and confidence.

Sustainability is also important to us. We're always looking at how we can be a more sustainable business. We do this by focusing on the cleaning products we use and making more eco-friendly changes wherever we can. We also endeavour to use more products that utilise a closed loop plastic system, which of course is better both financially and environmentally. We're really focused on reducing our carbon footprint and align ourselves with good companies and resources that will enable us to be a better and more sustainable company going forward.

We are also very dedicated to our staff. We are the first Scottish-based company, according to the [Living Wage Foundation](#), to pay our staff the real living wage. We're very passionate about this and believe that all companies should be paying something back to the individuals who are delivering their service. They are the most important part of the business.

We've also recently launched a helpline for our staff to use whenever they feel like they are struggling with something in their personal lives, such as financial difficulties, mental health issues or family worries etc. They can speak to a qualified practitioner who will allocate the call to whichever department it needs to go, and then that person will get the help they need. It's been very well-received!

What next?

We have big plans for the future. We know where we want to go and we're working hard, along with our clients and staff, to get there. Watch this space!

For more information or to book a quotation please visit our website <https://www.capitalssg.com/>