

Shiny happy people give Atlas record ratings

2 years ago



[Atlas](#) has announced record results in its 2024 nationwide survey of its employees, showing best-ever satisfaction and happiness levels.

The company, whose stated purpose is 'Creating happiness for ourselves and others', received responses from 3,000 staff members who live in every part of the UK and work in every service area.

When designing the survey, the leadership team at Atlas decided to focus on 10 key areas which contribute to employee happiness. These included the individual's role; feeling part of the family; personal workload; materials and equipment; pay and compensation; recognition for great performance; opportunity to learn and develop skills; and pride in working for Atlas.

They were delighted to see very positive scores in all question areas, with highlights being people's strong happiness in their roles, the good relationships between employees and managers; and individuals feeling part of the Atlas family.

The survey reported an average score of 7.76 out of 10 for how likely employees would be to recommend working at Atlas to others. This gave Atlas a new benchmark Net Promoter Score of 23 across the group.

The business says it is now acting on specific areas for improvement as articulated by personal feedback. These include investment in new communication methods, more employee benefits, and an expanded recognition program called Stars of Atlas.

Chris Wisely, Group CEO, says: "We are delighted to see our most important asset - our people - feeling so positive about working for Atlas. We genuinely try to treat everyone as part of the same family because we



know from both our people and our loyal customers that it is our culture which most makes Atlas special. Our culture is all about creating happiness for our people, customers and communities too. This is something we take very seriously, so I would like to thank all our employees for taking the time to give us this valuable feedback.”