

BNP Paribas selects Sodexo as UK IFM partner

1 year ago



[Sodexo UK & Ireland](#) has been selected by BNP Paribas SA's London Branch as the sole IFM services partner for four sites, moving from multiple providers delivering single services to a fully integrated approach to FM services.

The new contract is for seven years, starting in November 2024 and Sodexo's take-over of the portfolio of FM services will be phased. Services under the new contract include cleaning, waste management, pest control, mailroom, reprographics, workplace management, hard FM services and security.

Lynsey O'Keefe, CEO Corporate Services, Sodexo UK & Ireland said: "BNP Paribas joins our growing portfolio of market leading financial institutions which are choosing to partner with us. Not only are we able to demonstrate our service delivery is efficient and effective, but we will also enable BNP Paribas to focus on its core business, safe in the knowledge our teams will be ensuring its workplaces run seamlessly, elevating the employee experience for its UK workforce."

BNP Paribas has pioneered sustainable finance initiatives, aligning with international frameworks like the Paris Agreement. The bank supports industries in achieving measurable sustainability goals, leveraging green finance to meet targets in renewable energy, energy efficiency, and sustainable infrastructure development. This approach helps BNP Paribas lead in ESG (Environmental, Social, and Governance) finance, reinforcing its commitment to environmental stewardship and responsible investment. The organisation already partners with Sodexo in France, Belgium, Germany, the USA and Canada.

Paula Mellows, Head of Business Support Services, BNP Paribas CIB added: "A key goal of this project was to assess the feasibility of bringing all the soft and hard FM services under one provider, and we were

impressed by Sodexo's demonstration of the benefits adopting this approach would have on our workplace strategy, with the delivery of financial efficiencies just one of these advantages. Sodexo was able to demonstrate its forward-thinking approach to service delivery and utilising digital technology, all with sustainability at the centre of its operations. We have agreed a phased implementation of the new contract to ensure there is a smooth transition."

Sodexo's [corporate services business](#) delivers workplace services, facilities management and food services to some of the world's most recognisable brands. Its teams have expertise operating across a range of different environments in the corporate sector, including headquarters, regional offices, data centres, manufacturing centres and research and development hubs, in sectors as diverse as professional services, financial services, pharmaceuticals, media and technology. Through its corporate services division, Sodexo can offer businesses a range of its leading food brands/companies, such as Fooditude, The Good Eating Company, Modern Recipe and Kitchen Works. Plus, transformative workplace solutions including its Vital Spaces proposition.