

Planon Contracts with Leading Services Provider Tamimi Global

7 months ago



Planon, a global leader in [smart sustainable building management software](#), announced today that it has signed a contract with [Tamimi Global \(TAFGA\)](#), the largest services provider in the Middle East. Tamimi will implement the Planon Facility Services Business Solution (FSBS), part of the open and IoT-enabled Planon Field Services Platform, to support its field services operations, covering hard and soft facility management, as well as space and real estate services.

Tamimi Global, a well-known services provider in the Middle East and part of the Tamimi Group, employs over 17,000 employees. They offer a wide range of services, including operations and maintenance, temporary facility construction, facility management, catering and food services, industrial services, and executive management services.

Tamimi has selected Planon for its ability to help offer a [Total Experience](#) solution. Research indicates that organisations providing a Total Experience will outperform their competitors by 25% in satisfaction metrics for both customer engagement and employee experience. Planon FSBS will give Tamimi a competitive edge by streamlining processes, optimising resource allocations, enhancing customer satisfaction, and reducing operational costs. Additionally, Tamimi will benefit from Planon's ongoing innovation and best practices, backed by decades of industry experience and reinforced by the company's partner ecosystem. To deploy Planon FSBS, Tamimi will collaborate with [Virtual IT](#), Planon's certified implementation partner in the Middle East.

Peter Ankerstjerne, CEO at Planon, said, 'We are very proud to welcome Tamimi Group as the first customer for our [Planon Field Services](#) business in the Middle East. This is a great opportunity for us to showcase our expertise and value proposition in this fast-growing market. We are excited to collaborate with Tamimi and Virtual IT to deliver an innovative and future ready solution that will help drive Tamimi's growth and support their ambitious goals.'

Mohammad Ilyas Khan, President of Tamimi said, 'We are delighted to partner with Planon, the world leader in real estate and facility management software. We believe that Planon's platform will give us a competitive edge in the market and help us achieve our vision of becoming the leader in smart and sustainable services provision in the region. We are confident that Planon will provide us with the best-in-class solution and the support that we need to grow our business compliantly and satisfy our clients.'