

VIVID appoints Director of Property Services

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Darren Mealings has been appointed as Director of Property Services at leading south of England housing association [VIVID](#). Darren brings with him extensive experience of property repairs and maintenance service delivery, having previously served in key roles at Sovereign Network Group.

In this role, Darren will oversee all property services operations, including maintenance, repairs, and compliance. A major focus is to continue improving the service to customers, specifically in reducing the time waiting for repairs to be completed.

"I am pleased to welcome Darren to VIVID," said Margaret Dodwell, Chief Operating Officer. "He brings a track record of excellence in property services, a deep understanding of our commitment to building trust in our homes and services, and a dedication to ensuring customers feel proud of their homes and communities."

Darren said, "I'm excited to join VIVID and to work with the talented team here to implement solutions and improve our property services for the benefit of all our customers."

To continue driving improvements to services and support for customers, VIVID has made some additional appointments in its senior management. Beth Holmyard has been appointed Head of Neighbourhoods, Robyn Allen as Head of Operations and Natalia Hadfield as Head of Customer Experience. These significant roles will provide the strategic insight and strength to ensure that customers are central to everything.