

GFSL welcomes Alistair Watters as new CEO

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GFSL has appointed Alistair Watters as CEO to lead the next chapter of their journey supporting the prison service.

Alistair brings over 20 years of experience leading at the highest levels in both the public sector and FTSE organisations. He's got a strong track record of delivering major business and technology transformations, in challenging and fast-changing environments.

Alistair is passionate about creating practical, sustainable solutions that work for everyone—stakeholders, employees, and the people who rely on the services GFSL delivers. Known for his collaborative and transparent approach, he's exactly the kind of leader needed as GFSL continues its vital work supporting the prison service.

Alistair brings a wealth of expertise. His focus on service excellence, efficiency, safety and teamwork fits perfectly with GFSL's values and mission.

Colin Allars, GFSL Board Chair, said: "We look forward to drawing on Alistair's experience and leadership as GFSL navigates the opportunities and challenges ahead. We're confident he'll help us deliver on our commitments to the prison service and the teams that make it all happen."

Alistair's career highlights include:

- leading large-scale transformation programmes across technology and operations
- designing and implementing Target Operating Models (TOM) for organisations with over 30,000 employees
- building strong stakeholder relationships at all levels, including board engagement
- leading cross-functional teams and delivering on international projects
- overseeing CapEx budgets of up to £5.1 billion, driving efficiency and operational improvements

Speaking about his new role, Alistair said: "I'm thrilled to join GFSL at such an important time. The work we



do supporting the prison service is critical, and I'm looking forward to working alongside such a dedicated and passionate team. My focus is on making sure the Property Transformation Programme transition is as smooth as possible—for the prisons we serve, our employees, and the new suppliers – while we continue to provide an excellent service to prisons. Together, we'll ensure GFSL continues to deliver high-quality services and makes a real difference."

Alistair is married with three children and lives in the East of England region.

As Neil Edmond steps down, GFSL thank him for his commitment and many contributions during his time with GFSL. They wish him every success in his new role, which takes him closer to home.