

Management changes signal a new chapter for leading facilities management company

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<u>Spectrum Service Solutions</u>, a leading independent cleaning and facilities management company, has announced changes to its management team. Former Operations Director Rebecca Bell has assumed the role of Managing Director, and former MD Sara Taylor (nee Speirs) is now Chair.

The changes continue the legacy of being a strong Scottish family business, staying true to its heritage, and at the same time aligning with its commitment to personal development and creating an inspiring workplace and an environment where people can thrive.

Sara Taylor founded the company in 2003, and it has grown year on year. It now has an annual turnover exceeding £16m and employs over 700 people working on daily cleaning contracts and at events throughout the UK.

Sara's daughter Rebecca, a graduate of the University of Strathclyde, joined the business in 2008, gaining experience across all divisions before assuming the role of Operations Director seven years ago.

Speaking about the transition to Managing Director, Rebecca said: "I'm very excited to be taking on the MD role. I've worked in the business for over 16 years, and I have a deep understanding of the role that everyone plays in the company and the challenges they face daily.

"But, my experience is not only on the operational side; for many years, I've been working in business development as well as customer and staff relations. Also, I have invaluable experience in the event side of the business and project managing the delivery of our services at mass audience events."



Spectrum has commercial cleaning and facilities management, providing daily services to organisations such as The Malcolm Group, Knight Frank, Harper Collins, Edinburgh Zoo, V&A, CBRE, Scottish Ambulance Stations, and Wm Grant & Sons. However, it is also renowned for the services it provides at some of the world's largest sporting events. They have worked at Olympic and Commonwealth Games venues, the Ryder Cup Matches and, for the past 5 years, with the R&A at the Open Championship. In the world of entertainment, they are equally prominent, having worked at stadium concerts for global superstars such as Pink, Coldplay, Ed Sheeran, and Robbie Williams, as well as many outdoor music events for DF Concerts.

This news comes ahead of more promotion announcements in the business, which prides itself on the personal development of its workforce and its record of creating opportunities for advancement.

Rebecca went on to say: "I know managing director at Spectrum is a significant and challenging job, but I am confident I have the experience I need and a great management team around me to continue to grow the turnover and stature of the Spectrum brand.

"Naturally, the change to my role will mean other changes in the company. It's a real pleasure being able to recognise and reward people with the advancement in the business they fully deserve. I look forward to making these announcements in the near future."

In tandem with the management changes, Spectrum's team has recently signed off on a new five-year strategy designed around its core values to maintain its impressive growth while achieving its sustainability, diversity and inclusivity goals.

Spectrum's founder, Sara Taylor is also excited about the future; commenting on the changes, she said: "I'm delighted that Rebecca is taking the reins, allowing me to take a step back from the day-to-day operations. I have every confidence in her; she has all the experience and attributes to take the company forward. And we have a fantastic management team in place who I know will support her and drive the business forward.

"I'm also delighted to be taking on the role of chair; it provides me with the opportunity to take a step back but continue to play a role in the development of the company. It's been an exciting journey over the past 21 years, and I suppose it's a 'coming of age' in many respects. I'm excited for the future for Rebecca and everyone at Spectrum."