

Service Works Global commended for asset and maintenance management excellence by independent research firm

7 months ago



Service Works Global (SWG) has been recognised in a new report from independent analyst firm Verdantix for its asset and maintenance management capabilities. This is the second consecutive year that SWG has achieved the highest score in this category in Verdantix's Green Quadrant: Connected Portfolio Intelligence Platforms (CPIP/IWMS) report.

SWG's score of 2.6/3 in the asset and maintenance management functionality area was well above the average score of 1.7. Thanks to its capabilities and track record, SWG was also the only company to be classified as a specialist in the report.

The report evaluated 12 leading vendors based on technical, functional, and marketing criteria. SWG's QFM platform stood out for its advanced asset management features, including automated condition-based maintenance, smart technician-dispatching, and integration with building management systems. The findings are based on SWG's work with its clients, including AtkinsRéalis, Kettering General Hospital NHS Trust, and the University of Worcester.

Nigel Robinson, UK general manager at Service Works Global, said: "We designed QFM to deliver a seamless integration of asset, building, and maintenance activities to drive estate efficiency while reducing costs. We collaborate closely with the FM market to identify solutions for these daily challenges and we're thrilled that the report has recognised our specialism in maintenance and asset management, as well as our expert support for our healthcare and university clients."

Joy Trinquet, analyst and co-author of the report, said: “Over the past two years, workplace system integration services have attracted growing demand as corporate organisations scrambled to adapt to the sudden and evolving needs of the new hybrid era. SWG’s platform delivers strong capabilities for facilities managers across various building types, particularly in integrating sensor data and automating work order processes.”

The report also highlighted SWG’s success in supporting the healthcare sector, where solutions such as QFM have helped to streamline processes and ensuring compliance with industry standards. The full findings of the report can be accessed on the Verdantix website [here](#).