

Lancer Scott Facilities Management Secures New Five-Year Partnership with Co-op

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<u>Lancer Scott Facilities Management</u> has announced the continuation and expansion of its successful partnership with Co-op, by securing a new five-year Hard FM Services contract to deliver maintenance and repair services across the South of the UK.

Following five years of collaboration, this latest contract builds on their proven track record, ensuring high-quality FM services to over 1,600 Co-op food stores and Funeralcare homes. Under this model, Lancer Scott will provide essential support, ensuring the highest standards of maintenance, repair, and service excellence.

The increased coverage area will enable them to continue their commitment to local communities, providing employment for local people and investing in worthwhile community projects. With more than 140 committed professionals, including managers, helpdesk staff, administrators, engineers, and apprentices, the team is dedicated to providing service excellence while also enriching and giving back to the local communities – a core value and priority shared with both Co-op and Lancer Scott.

Dan Knight, Facilities Management Director at Lancer Scott, highlighted the ongoing collaboration with Co-Op: "This new five-year contract with Co-op is a testament to our team's expertise, commitment, and ability to deliver outstanding Hard FM services at scale. Our partnership with Co-op has been built on trust, reliability, and a shared vision for service excellence, and we look forward to continuing to drive operational efficiency and meaningful community impact. With our people, technology, and processes at the core of our service delivery, we are committed to providing seamless, high-performing maintenance



solutions that ensure the best possible environments for Co-op colleagues and customers alike."

Ross Saville, Account Director for the contract, added: "We are delighted to continue our partnership with Co-op, expanding our service provision to support over 1,600 locations. With a highly skilled and dedicated team, we remain committed to delivering exceptional maintenance services while upholding our shared values of quality, efficiency, and enhancing the local community."

As the company marks the next milestone in its partnership with Co-op, Lancer Scott remains committed to service excellence, innovation, and community investment—ensuring that they not only meet but exceed expectations in facilities management across the South of the UK.