

Polyteck secures major contract with Westminster City Council

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<u>Polyteck</u> has secured a four-year contract with Westminster City Council to provide plumbing maintenance services, as well as improve infrastructure reliability and overall service quality for residents.

The contract will see Polyteck oversee high-quality repairs and maintenance as well as rapid response to, and effective resolution of, plumbing issues, to minimise disruption for thousands of Westminster residents, including council tenants and housing association properties.

The contract has created multiple employment opportunities, including for skilled plumbing professionals and support staff, and 20 engineers.

As part of the contract, Polyteck will introduce cutting-edge plumbing technologies, smart monitoring systems, and a more sustainable approach to water management. State of the art leak detection systems using hydrogen gas and IT systems will enhance efficiency, reducing waiting time for residents, improving service efficiency and contributing to Westminster's broader environmental objectives.

Nemendra Singh, director of housing at Polyteck, said: "Polyteck's reputation for excellence, innovation, and reliability played a key role in securing this contract. We are delighted that our proven track record in delivering high-quality plumbing solutions, combined with our commitment to customer satisfaction and sustainability, set us apart from competitors.

"This contract win aligns with Polyteck's long-term strategy to expand our presence within the public sector and reinforces our expertise in responsive repair services. It underscores our capability to manage large-scale maintenance contracts and positions us for further growth in the sector.



"We look forward to a successful partnership with Westminster City Council and to delivering exceptional service to the residents of Westminster."