

PTSG company helps keep Glasgow RI in good health

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[Premier Technical Services Group Ltd \(PTSG\)](#), via constituent company HCS Water Treatment (HCS), has delivered comprehensive TMV, failsafe and servicing for Glasgow Royal Infirmary across its extensive hospital site.

The hospital environment presented complex operational demands requiring careful consideration. Key challenges included:

- Protection of vulnerable patients during maintenance
- 12-week delivery cycle across multiple departments
- Complex stakeholder management requirements
- 24/7 operational demands

The varying building ages and system types added technical complexity to the project, while continuous clinical operations required careful scheduling and stakeholder management.

HCS implemented innovative smart technology solutions for comprehensive water safety management. Following detailed initial site surveys, the team established precise TMV locations, conditions, and operational parameters across all hospital areas.

Technical delivery included:

- Smart monitoring technology for real-time tracking

- Digital asset condition reporting systems
- Mobile data collection platforms
- Automated scheduling and compliance verification

The programme established new standards for water safety management in healthcare environments, demonstrating HCS's capability to deliver complex services while maintaining clinical operations.