

Serco Leisure partners with MediPartner

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Serco Leisure is partnering with HPD Health Solutions, a prominent healthcare solutions provider, to offer the MediPartner virtual GP service to its customers.

MediPartner will be available to all members, including those accessing the free MORE Membership option, at the 54 Serco Leisure facilities across the UK. The new product will include a Nurse Support Service, which provides a broad range of help, including support navigating the health system, understanding diagnoses and guidance on rehabilitation and ongoing condition management.

The service will be accessible via Serco Leisure's MORE app, meaning members will get same or next day access to experienced GPs, at home, work, travelling or while on holiday.

Steve Nelson, Serco's Director, Leisure said: "At Serco Leisure, we are dedicated to improving the physical and mental health of our communities by delivering collaborative solutions that inspire active lifestyles, empower individuals and contribute to a healthier nation. This partnership will offer a competitively priced, convenient and accessible healthcare service, which will not only support our customers but also reduce some of the strain on the NHS.

"Because of cost, we recognise these types of services are often out of reach for many. So, we've taken the decision to create a flexible bolt-on option, that is available to all our customers irrespective of their membership type."

"Recent studies have shown that the number of people waiting longer than two weeks for a GP appointment in the UK is rising. By teaming up with HPD Health Solutions, we'll be able to help our members to receive timely, quality healthcare provision, while continuing to help all customers make more of every day."

Timothy Dodd, Director of HPD Health Solutions said: "Our services are already accessible to thousands

across the UK, providing information, advice, reassurance and guidance for those struggling to access or navigate the healthcare system. We are delighted to welcome Serco Leisure members to help assist them with bridging the healthcare gap.”

Serco Leisure operates 54 facilities across the UK on behalf of a range of clients, including local authorities, Sport England and WheelPower, the national charity for wheelchair sport.