

# HCS Water Treatment Secures Contract with Scotland's First and Largest Hospice

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HCS Water Treatment, part of [Premier Technical Services Group Ltd](#) (PTSG), has been awarded a significant contract to deliver essential water treatment services at St Margaret's Hospice in Clydebank – a testament to our commitment to protecting Scotland's most vulnerable patients.

For over 75 years, St Margaret's Hospice has stood as a beacon of compassionate care, providing holistic support to patients with complex, life-limiting conditions. As Scotland's first and largest hospice, the facility addresses not just the physical needs of patients, but their emotional, social, and spiritual wellbeing through two specialist units:

- St Joseph's Ward – Specialist Palliative Care
- Mary Aikenhead Centre – Complex Clinical Care

## Protecting Vulnerable Patients Through Expert Water Safety

In healthcare environments serving vulnerable populations, water safety isn't just about compliance, it's about safeguarding the health and dignity of patients during their most challenging times. Our HCS engineers will implement tailored water treatment and hygiene services designed specifically for this critical healthcare setting.

"We're deeply honoured to support St Margaret's Hospice in their vital mission," said Paul Harris, Managing Director at HCS Water Treatment. "In palliative and complex clinical care settings, every detail matters. Our role is to ensure the water systems operate safely and efficiently, allowing the hospice staff

to focus entirely on what they do best – providing exceptional care to patients and their families.”

#### Comprehensive Water Safety Solutions

Our service package for St Margaret’s Hospice encompasses:

- Legionella risk assessment and control tailored to healthcare environments
- Planned preventative maintenance programmes designed for vulnerable patient populations
- Real-time monitoring through our ZetaSafe Dashboard technology
- Compliance management ensuring adherence to healthcare-specific water safety regulations
- Emergency response capabilities for any water safety concerns

The contract reflects our three decades of experience working within healthcare settings, where we understand that water safety requirements extend far beyond standard commercial buildings. Healthcare facilities serving immunocompromised patients require enhanced protection protocols and continuous vigilance.

#### Scottish Heritage, National Excellence

As a Glasgow-born company with over 30 years of expertise, we take particular pride in supporting this landmark Scottish healthcare institution. Our formula for water safety success, combining innovation, expertise, systems, and people, ensures St Margaret’s receives the highest standard of protection.

Being part of Premier Technical Services Group Ltd (PTSG) means we can offer St Margaret’s Hospice the security of working with the UK’s leading specialist service provider, while maintaining the personal, responsive service that defines the HCS approach.

#### Commitment to Healthcare Excellence

This contract reinforces HCS Water Treatment’s position as a trusted partner for healthcare facilities across Scotland and the UK. Our extensive experience includes work with major hospital trusts, care facilities and specialist healthcare environments where water safety directly impacts patient welfare.

“Every patient deserves to receive care in an environment where water safety is never a concern,” added Paul Harris. “We’re committed to ensuring that St Margaret’s Hospice can continue their remarkable work with complete confidence in their water systems.”