

Anchor Group Services secures new contract with Avison Young across Northern UK cities

6 months ago



Anchor Group Services has announced the successful award and mobilisation of a new security-led facilities management contract with global real estate firm Avison Young, covering five prominent corporate office properties across Liverpool, Manchester, and Sheffield.

The three-year contract, which officially commenced on 1 July 2025, represents a significant step forward in Anchor's strategic growth within the corporate office sector. They will be delivering a comprehensive range of services including static and mobile security, control room operations, key holding, alarm response, and vacant property inspections – powered by the company's proven, technology-enabled operating model.

Alex Hiles, Chief Operating Officer at Anchor Group Services said:

"We're delighted to have been selected by Avison Young after more than a decade of engagement. This contract win is not only a testament to our team's consistency and perseverance but also a clear reflection of how Anchor's service evolution is being recognised across the industry."

Seven team members, including five TUPE transfers and two new recruits have been deployed to ensure a smooth transition from day one. To support the rollout, Anchor is implementing its standard suite of innovations, including Zoho for workforce management, AI-powered eLearning, and supporting the introduction of a new Visitor Management System (Sky Visitor) at the prestigious Spine building in Liverpool, which also houses the Royal College of Physicians – where Anchor will also now begin providing

enhanced security services.

Jon Wilson, Associate Director at Avison Young commented:

“We’re pleased to be partnering with Anchor Group Services to support our growing portfolio across the North. Their integrated approach, commitment to service quality, and ability to adapt to our evolving needs made them the right fit for this contract. We look forward to building a strong, collaborative relationship.”

Avison Young clients and tenants can expect improved service delivery and greater operational transparency, underpinned by Anchor’s commitment to quality, safety, and community impact. Local recruitment efforts are underway to ensure the benefits of this partnership are felt within the surrounding communities.

This win is particularly meaningful for Anchor, as the business first tendered for this portfolio 11 years ago. Alex Hiles at Anchor added:

“It’s incredibly satisfying to finally bring this to life, it shows how far we’ve come as a service provider – and how our persistence, professionalism, and innovation are resonating.”