

ISS signs new global contract with VELUX Group

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ISS, a leading global workplace experience and facility services company, has entered into a new five-year partnership with Denmark-based international manufacturer VELUX. The contract spans more than ten countries across Europe.

Under the new contract, ISS will deliver integrated facility services across sites in 12 countries in Northern and Central Europe. These include a wide range of services such as cleaning, waste management, catering, reception, and outdoor maintenance.

The contract will be mobilised in Denmark from 1 October 2025, and in the remaining countries by 1 January 2026 at the latest. It has a five-year duration with an option to extend for an additional two years.

Søren Valentin, Senior Director for Global Real Estate & Facility Services at VELUX Group, says:

“We look forward to entering this partnership with ISS, supporting our transition to a standardised operating framework with the purpose of increasing quality, reducing risks and optimising costs. Together with ISS, we have developed an international facility management solution based on five guiding principles: end-user friendliness, innovation, clear communication, service orientation, and high-standard service delivery. We are excited to put these principles into action.”

Kasper Fangel, Group CEO of ISS, says:

“We are proud and excited to engage in this multi-country collaboration, supporting VELUX’s ambition to create a more sustainable, efficient, and innovative future. We are strongly committed to bringing ISS’s core expertise to life – transforming traditional facility management service delivery into a ‘Workplace



Experience' that makes a real difference for both service and end-user experience."