

Mitie takes off on a further seven-year partnership with Manchester Airport

7 months ago



Mitie has been awarded a new multi-million-pound contract with Manchester Airports Group (MAG) for a further seven years, providing essential facilities management (FM) services, including engineering, decarbonisation, cleaning & hygiene services, and pest control, to support the every-day running of Manchester Airport, the UK's third largest airport.

Mitie will also bring its expertise in decarbonisation, including using new electric vehicles to transport materials around the airport and an electric jet washing van used to clean the terminal fronts. This will support MAG's Sustainability Strategy as it aims to achieve net zero by 2038. Mitie's highly skilled engineers will provide quality mechanical and electrical maintenance on ventilation and air conditioning systems (HVAC) at the airport as well as safety systems such as fire alarms, fire suppression systems, and emergency public address systems which alerts travellers to evacuate in case of a fire.

Mitie will also provide intelligence-led cleaning services using its cutting-edge cleaning technology platform Merlin, which alerts colleagues to crucial health and safety updates, tasks, and equipment condition reports. Other services colleagues will deliver include plumbing and washroom hygiene, window cleaning, and pest control. The contract extension has created 32 additional new jobs, who will join the 350 Mitie colleagues already working across the airport. Manchester Airport welcomes more than 30 million passengers a year and is nearing the completion of its 10-year transformation.

Mitie is supporting its expansion of Terminal 2, providing electrical, mechanical work and cleaning services to minimise disruption ahead of its opening. Once complete, Terminal 2 will handle more than 70% of the airport's traffic and check-in desks and a new security hall equipped with the latest technology, a departure lounge with shops, bars, and restaurants for passengers to enjoy, and additional departure gates.

Jason Towse, Managing Director, Business Services, Mitie said: "This contract extension is testament to our market leading expertise supporting the aviation sector, and the dedication of our colleagues who deliver exceptional services to keep Manchester Airport running every day. "We're proud to continue our partnership of nearly two decades with Manchester Airports Group and look forward to supporting with the completion of Terminal 2 as well as helping to ensure that millions of passengers enjoy a seamless travel experience at Manchester Airport."

Paul Lupton, Head of Facilities Management at Manchester Airport, said: "We're really proud of our role in connecting the North with the world and delivering a great passenger experience in the process - so it's great to be extending our existing partnership with Mitie for a further seven years, ensuring a continuation of the high standards we have worked together to establish."