

PTSG expands fire safety services for global online retail leader

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[Premier Technical Services Group Ltd](#) (PTSG) has extended its partnership with one of the world's most prominent online retailers, securing a new contract to deliver a range of specialist fire safety services.

The retailer—known globally as *The Everything Store*—has evolved from its origins as an online bookseller in 1994 to become the world's largest e-commerce platform. Alongside retail, it is a dominant provider of cloud computing (AWS), live-streaming (Twitch), and smart home technology. Its UK footprint includes a major corporate office in Manchester, AWS data centres in London, and more than 20 advanced fulfilment and distribution hubs nationwide.

Following a recent project win with the same client, engineers from PTSG Fire Solutions Ltd will now provide additional services across the retailer's sites. This latest contract includes the inspection and maintenance of fire doors, fire extinguishers, and fire shutters and curtains—enhancing safety across the customer's high-performing logistics estate.

As the largest of PTSG's five business divisions, Fire Solutions Ltd delivers end-to-end fire and security solutions, covering everything from detection and alarm systems to suppression, passive fire protection and security equipment. With around 1,000 specialists based at offices across the UK, PTSG ensures rapid, reliable service to support safety compliance in even the most complex environments.

This new agreement reflects PTSG's continued role as a trusted partner for major brands seeking consistent fire protection across large estates.