

## Baxi expands heating and hot water portfolio with launch of AquaHeat Direct Heat Interface Unit

8 months ago



Heating and hot water solutions provider [Baxi](#) has expanded its AquaHeat Heat Interface Unit (HIU) range with the launch of the AquaHeat HD/HWI Direct HIU.

The introduction strengthens Baxi's product portfolio to deliver direct heating without the need for a plate heat exchanger. Additionally, the new solution can provide indirect, instantaneous hot water to residential and commercial buildings in low-rise multi-occupancy and communal heat network developments.

The AquaHeat HD/HWI is the first Direct HIU to pass BESA V3 2023, a mandatory HIU requirement with the incoming Heat Network Technical Assurance Scheme (HNTAS) Technical Standard and current requirement of CIBSE CP1 Heat Networks: Code of Practice for the UK. Achieving this certification positions the new HIU as best-in-class for heat loss and strong VWART performance.

With the new model, the AquaHeat range can now provide solutions across the whole HIU market, supplying models suited to both high and low-rise apartments, and communal and campus heat networks. This is in addition to utility and commercial spaces within these developments.

Furthermore, Baxi can offer HIU users Heat Meters and its Mercurius connected platform, a secure and responsive web portal that's accessible from any device, anytime and from anywhere. This service offers a range of benefits, including remote fault diagnostics, increasing first-time visit success, and remote monitoring and control of each individual HIU settings to prevent heat network performance drift.

Sam Marks, Product Manager at Baxi, said: 'We're excited to announce the launch of the AquaHeat

HD/HWI, the first Direct HIU to achieve BESA V3 2023. This certification sets this new model apart from its market competitors in terms of performance and heat loss reduction.

'Baxi can now offer support throughout the entire heating projects cycle, from feasibility studies and system design to commissioning and service support. We are proud to offer expert advice and services to specifiers and contractors alike, helping customers manage projects from initial concept to commissioning and ongoing HIU servicing.'

Further information on Baxi's range of commercial hot water and heating solutions is available at <https://www.baxi.co.uk/commercial/our-solutions/heat-interface-units>.