

Carrier Transicold Sets Industry Standard with Comprehensive Training Program Supporting Rapid OptimaLINE Growth

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Carrier Transicold has completed a landmark training program for service technicians across Latin America and the United States aimed at deepening technical expertise around its next-generation OptimaLINE™ refrigerated container units.

Carrier Transicold experts trained nearly 375 professionals spanning more than a dozen countries, marking one of the largest technician-focused initiatives ever undertaken in the region. <u>Carrier Transicold</u> is part of Carrier Global Corporation (NYSE: CARR), global leader in intelligent climate and energy solutions.

The hybrid training session brought together service centers across the Americas for a deep dive into OptimaLINE's optimized technology. Modules covered component design, unit operation, servicing procedures and digital tool integration, thus reinforcing Carrier Transicold's commitment to technical excellence and product reliability.

The training program comes as Carrier Transicold celebrated a key milestone recently, with global sales of its advanced OptimaLINE units surpassing 20,000 units, reflecting growing demand across cold chain logistics.

Carrier Transicold continues to organize in-person and virtual training workshops at least twice monthly, helping ensure that its employees and partners are equipped with the skills and support needed to deliver consistent performance in the field.

"By bringing together our service technicians from across the Americas, we were able to deliver practical and in-depth training on OptimaLINE's components and serviceability," said Nelson Morales, Manager, Field Service, Carrier Transicold. "These trainings are critical in equipping our network with the skills and confidence to support customers with reliability and precision within the region."



Learn more at <u>Carrier.com/Container</u> or on LinkedIn at <u>Carrier Transicold Container Refrigeration</u>.