

Equans secures FM extension with Southern Water

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Equans, has secured a three-year contract extension and early renewal with Southern Water, continuing a successful facilities management partnership through to 2029.

Since being appointed in 2021, Equans has been delivering integrated FM services across Southern Water's extensive estate – spanning 4,000 sites. Over the past four years, the successful collaboration has driven measurable improvements in safety, operational efficiency, and customer service.

The contract extension will allow Equans to continue providing a comprehensive range of services, including hard FM, mechanical & electrical, planned preventative maintenance, fire & security systems, reactive works, energy services, grounds maintenance and cleaning.

Equans will also introduce bespoke, new innovative solutions designed to meet Southern Water's evolving needs, including the rollout of AI-powered helpdesk support, live performance dashboards, and enhanced digital monitoring tools. Dedicated roles will also be introduced to drive continuous improvement, energy management & optimisation, and social value – helping to advance Southern Water's long-term objectives around community impact and environmental sustainability.

Joe Cuddy, Operations Director – Private Sector at Equans UK & Ireland, commented: "We're proud to continue supporting Southern Water as a trusted FM partner. This extension reflects the strength of our relationship and a shared ambition to deliver greater value through innovation, sustainability and service excellence. We look forward to the next chapter of collaboration and continuing to support Southern Water achieve its long-term goals for the future."

Matt Gee, Head of Commercial Operational Services at Southern Water, added: "Our partnership with

Equans has gone from strength to strength and we are pleased to extend our agreement for another three years from April 2026, following successful discussions. Equans' experience, FM capability, and commitment to service quality make them an invaluable partner as we work towards delivering a more resilient, efficient, and sustainable water service."

The extension will be driven by a joint strategic steering board, overseeing the delivery of 48 key commitments across 15 areas, including safety, technology integration, and cost management. Equans' 'one team' approach, combined with investment in digital innovation and local communities, will help ensure long-term benefits for Southern Water customers, employees, and the wider environment.