

Sodexo win two of the categories at new FM Awards UK

7 months ago



[Sodexo Health & Care](#)'s team at Manchester University NHS Foundation Trust (MFT) was awarded the Innovation in Tech & Services award at the inaugural FM Awards UK held on 11 September at the Park Plaza London Riverbank.

Sodexo, in collaboration with its client Manchester University NHS Foundation Trust (MFT), identified the need to improve the visibility and reliability of critical assets, to ensure they are fit for purpose in supporting clinical operations, are cost-efficient and also address both Sodexo's and MFT's sustainability goals.

Working closely with its client at MFT Sodexo partnered with Xempla to roll out an intelligent and collaborative asset performance management software to make smarter decisions and increase efficiency, sustainability, and cost savings at MFT, one of the largest acute NHS Trusts in the country.

The Xempla Decision Automation System demonstrates how embedded technology can not only create operational assurance for estates and facilities team, but for the client it is providing measurable financial and ESG impact which is crucial for a NHS Trust of this size and complexity.

Data from key mechanical assets has been integrated into the Xempla system and is enhancing visibility, preventing failures, and optimising maintenance. The results at MFT speak volumes, 107 critical asset outages have been prevented; more than £423,000 saved on energy costs; nearly 3,000 tonnes of carbon emissions avoided and more than 1.44m kWh of electricity saved.

Philip Leigh, CEO Health & Care at Sodexo UK & Ireland said: *"The integration of Xempla at MFT is a testament to the transformative power of advanced asset management in healthcare. "Working with our client at MFT to implement Xempla has not only improved the reliability and efficiency of essential hospital assets but has also shown how strategic technological investments can lead to substantial environmental and financial gains. In a sector where every decision impacts patient care and safety, having a unified, data-driven view of asset performance is invaluable.*

"This highlights a shift in asset management, moving from fragmented oversight to a connected, proactive model and we are proud to have this recognised amongst our peers at the FM Award."

Sodexo Health & Care is committed to improving health and financial outcomes, in a manner that contributes to patients, providers and communities. It provides expertise, innovation, and capability in core operational functions and delivers services powered by science, technology, and global expertise. Sodexo's Government business also received recognition at the awards with the facilities management team at HMP Peterborough receiving the award for FM Team of the Year for their outstanding performance in a uniquely complex prison environment.

Over the past 18 months, the team has successfully completed major infrastructure projects with minimal disruption, managed a significant increase in reactive jobs and in-cell repairs, and supported prisoner rehabilitation through inclusive catering roles and culturally appropriate services. The team's dedication to sustainability, professionalism, adaptability, and commitment to safety and decency has earned the team high praise from prison leadership, exemplifying excellence in custodial facilities management.