

OCS and Morrisons Partner to Deliver Intelligent, Data-Led Security Across the UK

7 months ago



OCS has secured a new long-term national contract to provide security services for Morrisons, one of the UK's leading supermarket chains. The partnership covers all Morrisons retail stores, distribution centres, logistics, and manufacturing sites across the UK. More than 1,000 colleagues will transfer to OCS, creating a unified national security workforce, complemented by an expanded team of over 200 newly established roles.

The new agreement represents a significant step in Morrisons' long-term security transformation strategy, uniting multiple providers into a single, technology-driven partnership aimed at safeguarding people, property, and assets across the country. An intelligence-led approach to protection At the heart of the partnership is the development of an intelligence-led national security hub that unifies live data, analytics, and on-the-ground intelligence.

This facility offers a comprehensive view of operations across all sites, facilitating quicker decision-making, better coordination, and a proactive approach to emerging risks. The contract will also involve the gradual introduction of AI-enabled analytics, body-worn technology, and new digital reporting tools that improve visibility and support predictive insights.

Over the next three years, OCS and Morrisons will collaborate to develop a future-ready security model, utilising innovation and data to enhance safety, efficiency, and colleague experience. Investing in people and communities The partnership goes beyond technology, showing OCS's dedication to social value and inclusive employment.

Over 200 new roles have been created across the UK, supported by training, apprenticeships, and specialised career development pathways. Through its People into Work programme, OCS will continue to generate opportunities for individuals facing barriers to employment, while supporting the new team with access to wellbeing resources and professional development.

Hannah Cleary, Senior Loss Prevention Manager – Crime & Security, Morrison Supermarkets Limited, said: “Safety and trust are fundamental to the Morrisons experience. This partnership with OCS enables us to enhance both by combining expertise, innovation, and data-driven insights to safeguard our people, customers, and sites across the country. OCS’s knowledge of our business and dedication to continuous improvement made them the ideal partner for our next phase of transformation.”

Steven Moore, Managing Director, Security UK, OCS UK & Ireland, added: “This is a trusted and meaningful partnership built on shared values and a clear vision for the future of retail security. Our approach integrates people, technology, and intelligence to provide a consistent, insight-led service across every Morrisons site. We are proud to support a brand that prioritises safety, customer experience, and innovation.”

This latest agreement builds on a partnership that has lasted over a decade, with OCS already providing other facilities management services across Morrisons’ sites. Together, both organisations are working to create safer, more efficient, and more resilient retail environments nationwide.