

OCS Announces New Facilities Management Contract for the Elizabeth Line with GTS Rail Operations

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OCS has announced the renewal of its contract to deliver facilities management services across the Elizabeth line, following the award of a new concession to GTS Rail Operations (GTS).

GTS is a joint venture between Go Ahead Group, Tokyo Metro and Sumitomo. The new contract will run for an initial term of three years, with the option for a two-year extension. OCS will continue to deliver essential facilities management services across 28 Elizabeth line stations that cover the West, East and Central sections.

OCS has maintained a continuous presence on the Elizabeth line since 2017, supporting its journey from construction to full operations.

Supporting a High-Performing Railway

OCS will deliver a full range of facilities management services, including mechanical and electrical maintenance, fabric maintenance and station cleaning, across 28 Elizabeth line stations.

The Elizabeth line regularly sees up to 800,000 passenger journeys a day and is now the single busiest railway service in the UK. OCS's ongoing presence and deep operational understanding of the network were key factors in retaining the contract.

Driving Innovation and Sustainability

OCS is working closely with GTS and Transport for London (TfL) to meet stringent sustainability and carbon reduction targets. A range of innovations and initiatives spanning technology, energy efficiency and data-driven asset management are being developed and rolled out throughout the contract.

Creating Opportunities through Social Value

OCS will onboard two new apprenticeships each year. These roles will cover hard services, soft services and office-based functions, supporting the development of future talent within the facilities management industry.

Additional social value and community engagement programmes, aligned with TfL's broader goals, will be confirmed as part of the delivery phase.

Mark Lloyd, Regional Director, OCS UK & Ireland, said: "We are pleased to continue our partnership with GTS to deliver both hard and soft facilities management services across the Elizabeth line. Our teams have worked on the network since 2017, providing essential maintenance and cleaning that keep stations safe, efficient and welcoming for passengers. This renewal reflects our shared commitment to high-quality service, innovation and sustainability across one of the UK's most important transport networks."

Nicholas Mitchell, Head of Property and Projects, GTS, said: "The Elizabeth line carries hundreds of thousands of passengers every day and is a vital part of London's transport network. Maintaining such a large and busy estate requires a partner with proven experience and a clear commitment to safety, reliability and sustainability. OCS has supported the line since its early operations, and we look forward to continuing our partnership as we deliver this next phase together."