

Mitie secures £20m integrated facilities management contract with Staffordshire Police

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Mitie has secured a new £20 million integrated facilities management contract with Staffordshire Police, strengthening its role in supporting critical public service infrastructure across the county.

The five-year agreement, which includes the option to extend for a further five years, will see Mitie deliver facilities management services across 44 police buildings covering custody suites, emergency contact centres, training facilities and 24-hour operational hubs. The contract spans Staffordshire Police's entire estate, which covers more than 1,000 square miles.

Under the agreement, Mitie will provide a broad range of services including engineering, decarbonisation, cleaning and hygiene, landscaping, and waste and environmental management. Its engineering teams will deliver tailored mechanical and electrical services to support critical infrastructure, including heating, ventilation and air conditioning systems, alongside essential safety systems such as fire alarms, fire suppression and intruder alarms.

Mitie will also apply its intelligence-led facilities management model to modernise the estate and bring services together through its technology platforms. Colleagues across the police estate will use Mitie's Aria app to log tasks and report issues with location-level accuracy, while the company's Mozaic reporting platform will provide real-time performance data to support faster, more informed decision-making.

As part of the contract mobilisation, 65 colleagues will transfer to Mitie through TUPE arrangements. The company will also create three new apprenticeship roles, two within cleaning services and one in

engineering, as part of its investment in developing future facilities management talent. Mitie will further support the local economy by working with regional suppliers to deliver specialist services across the estate.

Sustainability forms a central part of the partnership. Mitie will carry out remote audits to identify high energy and water-consuming sites, alongside a physical audit of Staffordshire Police Headquarters during the first year of the contract. The work will support the force's efforts to reduce costs and emissions while progressing towards net zero targets. Staffordshire Police will also gain access to Mitie's Emissions Intelligence platform, which tracks Scope 1 and Scope 2 emissions, identifies data gaps, supports automated compliance reporting and enables scenario-based forecasting.

The contract is positioned as a long-term partnership, designed to allow Staffordshire Police to focus on frontline policing while Mitie ensures the estate operates efficiently, safely and sustainably.

Sam White, Managing Director, Technical Services, Mitie said: "We're proud to be joining forces with Staffordshire Police to support its mission to build safer, more confident communities. By combining our smart technology and data-driven solutions with the dedication of our people, we're committed to delivering facilities management that not only keeps critical sites running smoothly but also drives real progress in sustainability and investment in the local community.

"This partnership is testament to our track record of maintaining complex and secure infrastructure for the UK's emergency services and empowering those who protect and serve to deliver a positive impact across Staffordshire."

Staffordshire Commissioner for Police, Fire & Rescue and Crime Ben Adams, said: "As Commissioner, it is a priority for me that our officers, staff and volunteers have a good working environment, with modern facilities to enable them to carry out their roles in serving our communities. This new contract should ensure that is the case for years to come."