

GSH Awarded Landmark Integrated FM Contract with the University of Cambridge

6 months ago



GSH FM in the UK has announced the successful mobilisation and go-live of a major new Integrated Facilities Management (IFM) contract with the University of Cambridge's Eddington and wider accommodation portfolio – one of the most significant contract awards for the UK business in recent years.

The contract officially went live on 18 November, following a three-month collaborative mobilisation period working closely with the University's Housing Services team and key stakeholders. The portfolio includes the University's flagship Eddington development (see pictures below), alongside residential and mixed-use accommodation across Cambridge, supporting key workers, academics, students and the wider University community.

Under the contract, GSH is delivering a fully integrated IFM model covering Hard FM, Cleaning, Grounds Maintenance, Parking Management, Helpdesk services and resident-facing support, providing the University with a single point of accountability and a performance-driven service model.

The award represents a major milestone for GSH in the UK market, strengthening our presence in the higher education and residential sectors and reinforcing our ability to deliver complex, large-scale estates through integrated, locally delivered solutions. It also reflects GSH's long-standing commitment to partnership working, innovation and continuous improvement, underpinned by our strong local presence in Cambridge and the wider East of England.

Commenting on the win, Matt Mannion, Regional Business Development Director, said: "This is a hugely important contract for GSH in the UK and a real vote of confidence from one of the world's leading universities. The mobilisation phase demonstrated exactly what we stand for as a business – collaboration, transparency and delivering on our commitments. We're proud to now be live on site and focused on

providing a high-quality, resident-focused service that supports the University's long-term ambitions.”

The successful transition into live service is a testament to the dedication of teams across the business – from bid and mobilisation through to operations, systems, supply chain and support functions. It also provides a strong platform for GSH to showcase best practice delivery within a globally recognised institution.

This contract further strengthens GSH's UK portfolio and reinforces our position as a trusted partner for complex, performance-driven FM services across residential, education and mixed-use environments.