

Morrisons Appoints OCS to Deliver a Data Led National Security Model

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[OCS](#) has been awarded a major UK-wide contract to deliver [security services](#) for [Morrisons](#), supporting one of the country's most recognised retailers across its stores, logistics, and manufacturing operations.

The new agreement strengthens a relationship that spans more than a decade and will see OCS take responsibility for a fully integrated security service covering all Morrisons sites nationwide. As part of the transition, more than 1,000 colleagues will join OCS, building a single, national security workforce supported by over 200 additional roles created through the contract.

Driving a Unified, Intelligence Led Security Model

OCS will introduce a centrally coordinated, intelligence-led approach that combines live data, analytics, and local knowledge to enhance decision-making across the estate. This national hub will provide clearer visibility of risk, support faster responses, and help both organisations address emerging industry challenges proactively.

Over the next three years, OCS and Morrisons will also work together to develop a future-focused security model, including the phased introduction of AI-enabled analytics, body-worn systems, and enhanced digital reporting tools designed to improve safety, service consistency, and operational efficiency.

Supporting Communities Through Learning, Development, and Social Value

The contract also reflects a shared commitment to [social value](#). Through OCS's [People into](#)

[Work](#) programme and colleague development pathways, individuals facing barriers to employment will be supported into long-term security [careers](#). New and transferring colleagues will receive focused training, access to professional accreditation, and well-being support to build rewarding careers across the [retail](#) sector.

Hannah Cleary, Senior Loss Prevention Manager – Crime & Security, Morrisons, said: “Safety and trust are central to how our stores operate. Working with OCS enables us to strengthen both through an insight-driven, people-focused approach that protects our colleagues, customers, and assets. Their commitment to improvement and understanding of our business made them the right partner for this next chapter.”