

Compass Group UK & Ireland Lands Seven-year Food and Beverage Contract Award with Heathrow

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Compass Group UK & Ireland has been awarded a seven-year contract with Heathrow airport, Europe's largest and busiest airport. Operating under its new workplace business brand – Social at Heathrow, it will provide food and beverage services for more than 80,000 Team Heathrow colleagues.

The new contract will also see Social at Heathrow deliver colleague catering throughout the third runway expansion project, including services for construction teams.

This year, Social at Heathrow will undertake a multi-million-pound refurbishment of its eleven restaurants at the airport, with works due to start in April. The restaurants will be upgraded with new technology, including smart vending and kiosk ordering, for a smoother customer experience.

Social at Heathrow will support Heathrow's Connecting People and Planet sustainability strategy by delivering a food waste management initiative in Terminal 5 and a returnable cups scheme at the airport's HQ, saving almost 170,000 single-use cups from going to landfill in one year.

Robin Mills, CEO of Compass UK & Ireland, said: "We're delighted to have secured a partnership with Heathrow and to launch Social at Heathrow. This fantastic new offer will see us invest in a restaurant transformation programme and introduce a new food offer. Our teams will continue to put the customer experience at the heart of all they do.

"With the third runway set to drive future growth, the team recognises our logistical capability to deliver at scale and to support the airport's expansion. We are really proud of our partnership with Heathrow and

delighted to work with them during such a critical time.”

Heathrow Retail Director, Fraser Brown, said: “Social at Heathrow represents an important investment in the people who keep the airport running. This partnership with Compass will deliver upgraded facilities, better choice and a more seamless experience for over 80,000 Team Heathrow colleagues who are working together to make Heathrow an extraordinary airport, fit for the future.”

Claire Eldaadaa, Account Director at Social at Heathrow, said: “Working with Team Heathrow is a true partnership and one with a common goal: to ensure our teams, customers and clients have the very best experience that they can, whether they are grabbing a quick coffee or joining us for a meal.”