

## ECS Supports Amplus in Tackling Major EICR Backlog Across 15,000-Home Portfolio

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[Premier Technical Services Group Ltd](#) (PTSG), via constituent company ECS (Electrical Compliance and Safety), has been working in partnership with Amplus, one of the UK's largest housing providers, to deliver a comprehensive Electrical Installation Condition Report (EICR) programme across its extensive property portfolio.

Amplus is responsible for the safety and statutory compliance of approximately 15,000 homes spread across the Midlands, East and Southeast of England. When ECS was appointed in July 2022, the organisation faced a significant compliance challenge: a historic 30% EICR backlog had accumulated across its geographically dispersed housing stock, creating material compliance risk and placing considerable pressure on internal teams.

ECS mobilised swiftly upon appointment, deploying a dedicated team of engineers from day one to begin addressing the backlog at pace. The programme has focused on rapid, high-quality delivery, with consistent and accurate coding of observations, high-quality digital certification, prompt return of results, and proactive communication with the Amplus compliance team throughout.

Effective tenant engagement has also been a key feature of the partnership, driving improved access rates and significantly reducing costly no-access visits, a common challenge across large, dispersed housing estates.

The results have been clear and measurable. The historic backlog has been significantly reduced and, in

many areas, fully cleared. Overall EICR compliance rates have improved materially, and Amplus's internal compliance teams now have greater confidence in the accuracy and completeness of their data, strengthening assurance across governance, audit and regulatory oversight.

Tom Purdy, Head of Asset Compliance at Amplus, said: "Since mobilising in 2022, ECS have been a reliable and proactive partner in delivering our EICR programme. Their capacity, communication and technical consistency have helped us remove our backlog, improve compliance and provide greater confidence in the safety of our homes."

The work forms part of ECS's ongoing commitment to supporting social housing providers in meeting their statutory obligations under an increasingly demanding regulatory environment, ensuring that residents continue to live in safe, well-maintained homes.

If you are a social housing provider looking for support with electrical compliance, get in touch with Dave Knowles at [dave.knowles@ptsg.co.uk](mailto:dave.knowles@ptsg.co.uk) or [rebecca.storey@ptsg.co.uk](mailto:rebecca.storey@ptsg.co.uk) to find out how we can help.