

One Year In: PTSG's Greg Ward on Growth, Integration and What Comes Next

4 months ago



Twelve months after taking the helm at [Premier Technical Services Group](#) (PTSG), CEO Greg Ward has described the past year as one defined by pace, purpose and tangible progress.

PTSG, which employs more than 3,200 people across the UK, provides specialist services to buildings and infrastructure through five divisions: Fire Solutions, Access & Safety, Electrical Services, Water Treatment and Building Access Specialists. Over the past year, the Group has brought these divisions under a more integrated structure - a move Greg says is central to its long-term strategy.

Talent and leadership at the centre

A consistent theme throughout the year has been investing in people. More than 70 colleagues have progressed into new roles across the Group, reflecting a deliberate focus on succession planning and internal career development.

New hires have also strengthened both operational and support functions nationwide, with recruitment activity spanning technical delivery teams and central functions alike.



“PTSG today is stronger, broader and more cohesive than it was a year ago. Year one has been about building momentum. **Year two will be about acceleration.**”

Greg Ward, CEO

Strategic acquisitions broadening capability

PTSG has continued its acquisitive growth strategy, completing several deals that extend its compliance and technical reach. New additions to the Group include UK Safety Management, HD Sharman, System Hygienics and Earth Tech LPS – each bringing specialist expertise that complements existing service lines and adds recurring revenue.

Perhaps the most significant structural move was the integration of TEC and HCS to form PTSG Water Treatment – creating a unified, scaled platform within the water hygiene and compliance sector.

Governance and infrastructure investment

Alongside growth, the Group has invested in the systems and frameworks needed to support it. New delegated authorities, conflict-of-interest policies and enhanced compliance structures have been embedded across the organisation – a recognition that governance must keep pace with scale.

People, wellbeing and safety culture

PTSG’s people agenda has gathered momentum through the year. Highlights include the Group’s first dedicated menopause awareness event, the Mission 500 Million colleague wellbeing challenge, the introduction of life assurance for all staff, a new Group pension scheme and long service and recognition awards. The Safety Leaders’ Conference and ongoing WHSE partner engagement sessions have continued to drive standards across the business.

Looking ahead

The Group’s extended leadership conference in January set the tone for the next phase – with profitable growth, continued integration and uncompromising standards firmly on the agenda.

Greg is direct about where the business stands: “PTSG is stronger, broader and more cohesive than it was a year ago. We have built real momentum together, and while there is more to do, the direction is right,



leadership is aligned and the platform we have created is robust.”

With the foundations in place, attention now turns to acceleration – scaling an integrated specialist services offer that can deliver consistently for customers, colleagues and communities across the UK.