

Service Works Global Unveils Geminus – A New Platform for the Connected Built Environment

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Service Works Global (SWG) introduces Geminus, a next-generation platform that helps organisations move forward on their digital journey – no matter where they are today.

Geminus empowers facilities and property management teams to make faster, more informed decisions by unlocking the full value of their building data. Built on decades of FM and technology expertise, the platform provides a trusted foundation for connecting, structuring and using information across the entire building lifecycle from design and construction to daily operations and long-term optimisation.

Bringing together fragmented building data

Unlike traditional FM systems, Geminus is designed to work *with* existing solutions – not replace them. Acting as an intelligent adapter for the built environment, the platform connects data from multiple systems and providers into a single, reliable source of truth. This best-of-breed approach enables organisations to continue using the tools they rely upon, while ensuring that all building information remains accurate, validated and up to date.

By integrating data from floor plans, BIM models, CAFM and CMMS systems, IoT sensors and operational platforms such as energy and building management systems, Geminus creates a unified data environment that supports collaboration, insight and informed decision-making across the organisation.

“Facilities teams are managing more systems and more data than ever before, but that information is often fragmented and difficult to trust,” said Mats Broman, CEO of Service Works Global. “Geminus delivers structure, context and visual clarity to building data, helping organisations make smarter, more sustainable decisions and the evolution towards a connected digital twin.”

A visual, intuitive platform

Visualisation is central to the Geminus platform. High-resolution 2D drawings, 3D models and digital twin environments give users a clear, intuitive view of their buildings, making it easier to locate assets, understand performance and share accurate, trusted information with FM teams, contractors and emergency services.

Geminus is offered as a flexible, tiered platform, allowing organisations to start with the capabilities they need today - such as managing drawings, spaces and assets - and expand over time to include BIM workflows, real-time data, smart building functionality and full digital twin environments. This ensures a low-risk, scalable path to digitalisation that aligns with both operational needs and long-term strategy.

Built on strong foundations

With over 20 years' experience in digitalisation and more than 30 years in facilities management, SWG is a trusted partner to organisations worldwide. From strategic guidance and system design to integration and long-term support, SWG helps customers realise value at every step of their digital journey.

With more than 35,000 daily users worldwide, SWG continues to drive the evolution of the built environment. Geminus represents the next step towards a more connected, data-driven and sustainable future for facilities and property management.