

Raising the Bar on Contractor Assurance

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Supply chain management has long been one of the more complex challenges facing facilities management companies. With multiple contractors operating across diverse sites and disciplines, maintaining consistent standards of compliance, safety and quality is rarely straightforward – particularly when pre-qualification processes vary between schemes and certifications.

It's a challenge that [Premier Technical Services Group \(PTSG\)](#) has moved to address directly, announcing a partnership with SafeContractor that will introduce a standardised contractor pre-qualification process across the Group. From 1 June 2026, only SafeContractor-certified contractors will be approved to work with PTSG.

The decision replaces a patchwork of alternativeSSIP certifications with a single, continuously monitored standard – a shift that reflects both the Group's own commitment to raising standards and the growing expectations of clients around contractor assurance.

Liam Simpson, Group HSE Director at PTSG, said: "This gives us better oversight of who we work with, helps us identify risks earlier, and supports a safer, more compliant and professionally managed supply chain. It strengthens our ability to manage supplier compliance, monitor certifications and accreditations, improve governance, and reduce risk across operational activities."

Central to the change is the move away from manual or fragmented processes that struggle to deliver visibility at scale. By routing pre-qualification data through SafeContractor's annual assessment process, PTSG gains real-time insight into the compliance status of its supply chain – something that ad hoc approaches to certification management cannot reliably provide across a group of its size.

For clients, the practical benefit is straightforward. Every contractor operating within the PTSG supply chain will have demonstrated their commitment to safety, quality and sustainability through an

independently verified process. That independent verification matters: it shifts contractor assurance from a self-reported exercise to an auditable standard, reducing the risk of compliance gaps going undetected.

The move also positions PTSG within a broader shift taking place across the FM sector. Regulatory scrutiny of supply chains has increased considerably in recent years, driven in part by the Building Safety Act 2022 and wider expectations around accountability in the built environment. As clients demand greater transparency from their service providers, having a robust pre-qualification framework in place is increasingly a differentiator – not simply a baseline requirement.

Standardising on a single scheme also simplifies the process for contractors themselves. Rather than maintaining multiple SSIP certifications to satisfy different clients' requirements, certification through SafeContractor provides a recognised, portable credential that can be used across the PTSG supply chain.

In an industry where supply chain failures can have serious consequences – for safety, for delivery and for reputation – taking a proactive approach to contractor assurance is an increasingly important part of how FM companies demonstrate their fitness to operate.

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