

RFM Secures Integrated FM Contract with Edinburgh's Queen Margaret University

2 hours ago



[RFM \(Robertson Facilities Management\)](#) has been appointed to deliver integrated hard and soft facilities management services at Queen Margaret University in Edinburgh following a competitive procurement process.

The £10 million contract, awarded via the Crown Commercial Framework, will run for five years and covers the full university campus, including academic buildings, public spaces and halls of residence.

Services include planned and reactive building maintenance, mechanical and electrical services, plumbing, small works projects, cleaning and waste management, delivered through a total facilities management approach.

The contract also incorporates services for the Edinburgh Innovation HUB, which is due to be brought into scope over the next 12 to 18 months.

The appointment further strengthens the [RFM](#) higher and further education portfolio, building on its experience delivering NEC4 and integrated FM contracts across the public sector.

Adrian Mole, Chief Executive Officer, [RFM](#), said: "This appointment reflects the confidence [Queen Margaret University](#) has placed in our value-driven approach and our ability to deliver high-quality facilities management in complex educational environments. Our team of site-based employees will focus on delivering efficient, transparent and reliable services across the campus, supported by robust digital systems.

"We look forward to working in close partnership with the University to support a safe, well-maintained and welcoming environment, while continuing to drive service improvement, compliance and sustainability."

John Walker, Head of Estates and Engineering, [Queen Margaret University](#), said: "QMU is pleased to appoint RFM as our new integrated facilities management partner. The company's proven expertise, strong sustainability track record, and commitment to high-quality service make it an ideal match for our campus community.

"This partnership will play a vital role in ensuring we continue to offer a safe, inspiring, and efficiently run environment where our students and staff can thrive. We look forward to working closely with RFM as we enhance and future-proof our estate for the benefit of our students, staff, and the wider QMU community.

"RFM delivers facilities management and lifecycle services across a diverse range of sectors, including education, government estates, emergency services, healthcare, senior living, hospitality and commercial offices, with a strong focus on proactive asset management, customer service and sustainability."