

## SFG20 Launches Ratification and Compliance Committee to Safeguard Maintenance Standards in the Age of AI

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**SFG20**, the industry standard for building maintenance, has announced the launch of its Ratification and Compliance Committee, a collective of leading industry bodies established to provide independent oversight of SFG20 maintenance schedules. The committee will ensure that the governance processes behind the standard remain transparent, evidence-based and aligned with current legislation and industry best practices.

Bringing together respected organisations from across the built environment, the committee marks a significant step in reinforcing the credibility, consistency and accountability of the FM sector's most widely relied-upon maintenance standard. Meeting quarterly, members challenge and ratify the governance and evidence supporting SFG20 content, review industry insight, and formally ratify the processes behind every update to SFG20 maintenance schedules.

Andi Connelly Horsley, Head of Compliance at SFG20, says: "Across much of the built and facilities management sector, the role of the technical author, being the expert who interprets complex legislation, applies engineering judgement and translates it into reliable compliance maintenance guidance, is quietly being recognised. For organisations that are seeking out AI agents and automated tools to take on the job of generating maintenance schedules, there is a growing risk that guidance could be produced at scale without the human experience and expertise required.

AI-generated maintenance content can appear authoritative, however, it often lacks the full legislative, technical expertise and practical insight that asset owners, facility managers, contractors, and

stakeholders depend on. SFG20's technical authors are time-served maintenance professionals, who combine legislative understanding, standards knowledge, industry research, engineering judgement, maintenance experience and practical awareness of how tasks are carried out on site. Without that level of human challenge and expert scrutiny, the industry risks a future in which critical compliance decisions rest on guidance that cannot be fully challenged or trusted. For a sector where both under- and over-maintenance carry real consequences for safety, cost, reputation and legal liability, that is a gap the industry cannot afford to leave unaddressed.

“The new SFG20 Ratification and Compliance Committee provides a collective, independent forum through which industry perspectives contribute to the ongoing development of SFG20, by expanding human, expert governance and putting it at the heart of the standard. SFG20 content is passed through a structured compliance framework, and the Committee uses those findings to ratify the governance processes and supporting evidence behind every schedule.

By bringing together recognised industry bodies, organisations and independent expertise, the Committee provides a collaborative mechanism through which maintenance guidance can be challenged, evidenced and continually improved for the benefit of the wider industry.”

To find out more about how the SFG20 Ratification and Compliance Committee is set to function and what it will bring to the industry, see [here](#).