

PTSG Strengthens Senior Leadership Team

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Premier Technical Services Group Ltd (PTSG) has appointed Sarah Wood to its Senior Leadership Team, underlining the growing strategic importance of customer success as the specialist building compliance group continues its rapid expansion.

Sarah, who joined PTSG in 2010 as a Renewal Administrator, has spent more than 15 years helping to build one of the Group's most important commercial functions. As Director of Customer Success, she now leads the teams responsible for renewals, key accounts, customer sales and service delivery, ensuring customers benefit from the full breadth of PTSG's specialist capabilities.



The appointment comes as PTSG continues to invest in leadership and talent development to support its long-term growth strategy.

Greg Ward, Chief Executive Officer of PTSG, said: “Sarah’s appointment reflects both the outstanding contribution she has made over many years and the increasing strategic importance of Customer Success to our business. As we continue to grow, developing exceptional leaders from within remains a key priority. By investing in our people, through development opportunities and initiatives such as our new [Centre of Excellence](#), we are strengthening our leadership capability while delivering even greater value for our customers.”

Sarah said: “I’m delighted and incredibly grateful for the opportunity. Having been part of PTSG for more than 15 years, it has been a privilege to grow alongside the business. This promotion reflects the brilliant team I work with every day, and I’m looking forward to continuing to strengthen our customer relationships as PTSG enters its next phase of growth.”

PTSG has also promoted Stacey Thompson to Customer Sales Manager. Thompson joined the business in 2017 and will play a key role in supporting customers and developing new commercial opportunities across the Group.



The appointments reflect PTSG’s long-standing commitment to developing talent from within, with many of its senior leaders having progressed through the organisation as the business has grown into one of the UK’s leading providers of specialist building compliance services.