

G4S Secures Five-Year Protection Services Contract with Major UK University

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[G4S Secure Solutions UK](#) has won back a comprehensive security services contract with Coventry University.

The five-year partnership will see a team of approximately 100 protection colleagues deliver services ranging from mental health first-aid to managing car parking at the leading educational institution.

Mobilisation is underway, ensuring students arriving for the new academic year will be protected across multiple locations across Coventry and satellite sites across the UK.

Innovation and sustainability at the core

The contract introduces several features, including the full management of the university's parking estate, a bespoke control room and an incident management and training platform.

The comprehensive parking service will incorporate payment capture and enforcement via Parking Charge Notices (PCNs).

The contract includes commitments to net-zero, through the paperless parking management system, and deployment of electric mobile patrol vehicles and electric bicycles.

G4S is also dedicated to community reinvestment through an ethical gauge share, reinvesting surplus profits back into the team and local university charities.

Hybrid welfare-security model

There is a major focus on student welfare and mental health, utilising a hybrid welfare-security model.

Notably, members of the security team will be certified mental health first-aiders, ensuring comprehensive peer-to-peer support for students in need.

Anthony Roberts, Regional Director at G4S Secure Solutions UK, said: "I was part of the team that won the original contract 10 years ago, and so it's fantastic to welcome them back into the G4S family. They were very impressed with our ability to meet all their needs for the contract, including being able to collaborate with our expert Events colleagues to support graduation ceremonies and other events.

"The major factor in securing the contract was positioning the service to directly meet the client's actual needs, with the client noting that the proposal 'nailed it'.

"Coventry University also has an impressive global footprint and our own global presence means being able to support them overseas as well should the need arise."